

product data



PNC4 Vision lone worker manager

What is lone worker manager?

Lone Worker Manager is a software application for PNC4 Vision which allows response centres to expand the range of services they offer thereby increasing their viability and effectiveness.

How does it work?

Lone workers record that they are beginning work by calling the automated Lone Worker Manager. They set the preferred interval of their check call to suit their own needs and then record a message that indicates the location in which they will be working. At the pre-set interval defined by the user, the Lone Worker Manager software automatically calls the lone worker's phone. The system will continue to call the worker for the duration of their working period.

Details of all lone workers including their contact numbers, location, type of business etc are logged within PNC4 Vision.

Providing the worker enters a valid PIN code when called, the system will not raise an alarm. However should the worker not answer the call, enter an invalid code or escalate their status to emergency, an alarm call is then raised at the PNC4 Vision response centre.

When an alarm call is raised at the response centre, the lone worker's details are displayed on screen. If the operator is unable to make contact then they may retrieve the lone worker's voice message file to ascertain their location. The operator can then take the most appropriate action.

At any time the lone worker can raise an alarm call at the response centre from their mobile phone.

Why is it needed?

"Employers have a responsibility for the health and safety at work of their employees. These responsibilities can not be transferred to people who work alone. It is the employer's duty to assess risks to lone workers and take steps to avoid or control the risk where necessary."

Health & Safety Executive - General guidance on working alone. INDG73(rev)

There is an increasing number of people employed who work alone without direct supervision. A large number of organisations are looking for a cost effective means of protecting their staff who work alone. It is recognised that response centres can play an important role in providing the solution to this problem.

Who is it for?

Any PNC4 Vision response centre wishing to expand its services into the growing lone worker market in order to maximise their investment. This market includes schools, factories and local authority staff, eg social workers, housing managers, domiciliary care providers, environmental protection officers and trading standards officers etc.



All the reassurance you need

Tunstall

Features and benefits

- Lone Worker Manager provides a cost effective solution whilst maximising the efficiency of the response centre infrastructure
- Details of the lone worker and their movements are logged by PNC4 Vision, allowing quick and easy access to centralised information in the event of an incident
- Lone workers manage their own itinerary, minimising the work load of the response centre staff
- The system automatically calls the lone worker to regularly check their status, removing the need for lone workers to remember to call the response centre at pre-set intervals
- Emergencies or no contact from the lone worker automatically raises an alarm call at the response centre allowing the operator to take the appropriate action
- All alarm calls and actions taken are automatically recorded by the response centre providing an audit trail for incidents
- Tunstall's Lone Worker Manager application has been specifically designed to help employers deal with their responsibilities in respect of lone workers
- Lone Worker Manager is available for PNC4 Vision providing an integrated solution to the issues of lone working
- It is simple to use and in the event of a problem a response centre operator is alerted immediately

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Tunstall is a founder member of the Continua Health Alliance

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Tunstall Group Limited, Whitley Lodge, Whitley Bridge, Yorkshire DN14 0HR
Tel: 01977 661234 Fax: 01977 662450 Email: enquiries@tunstall.co.uk

